Care Health Insurance Company Limited

Online Intimation and Online claim submission

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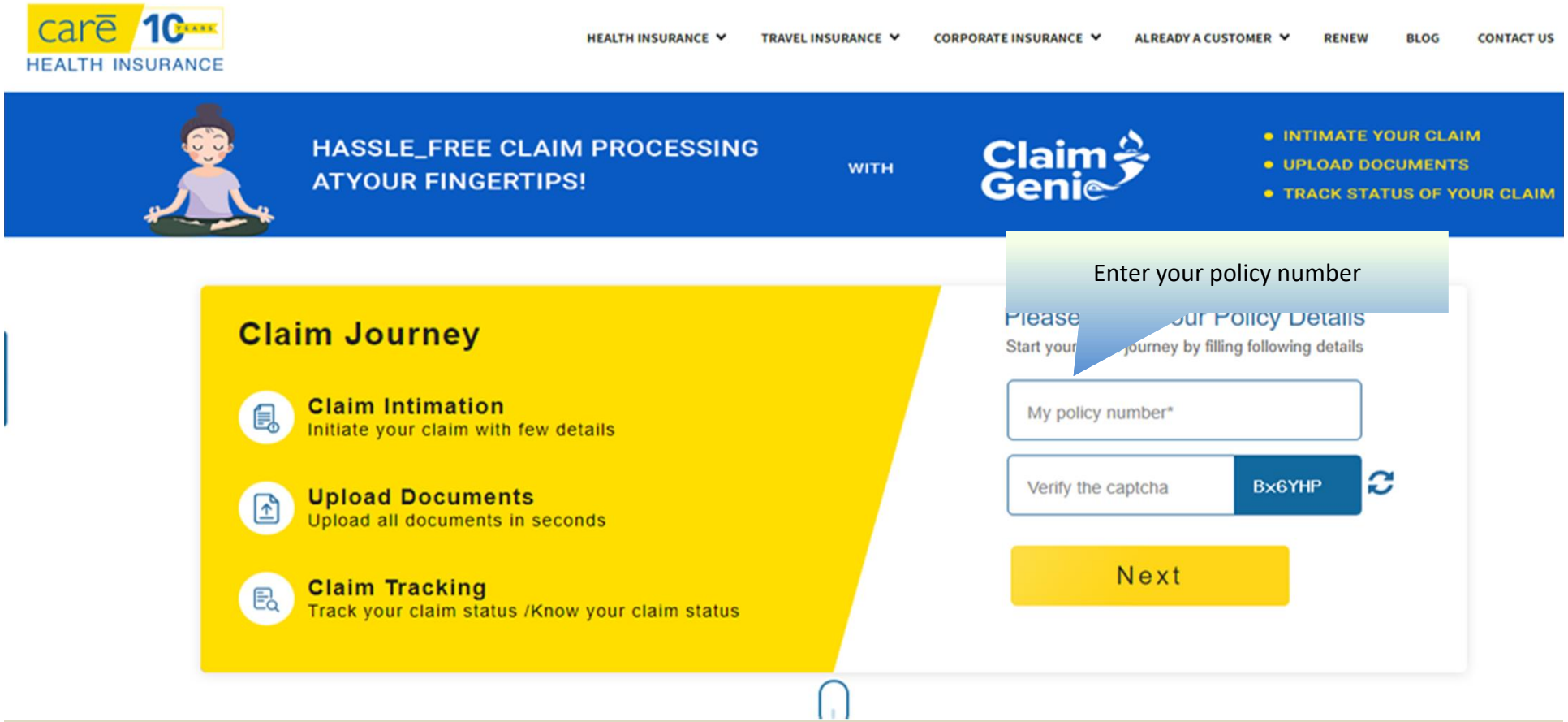
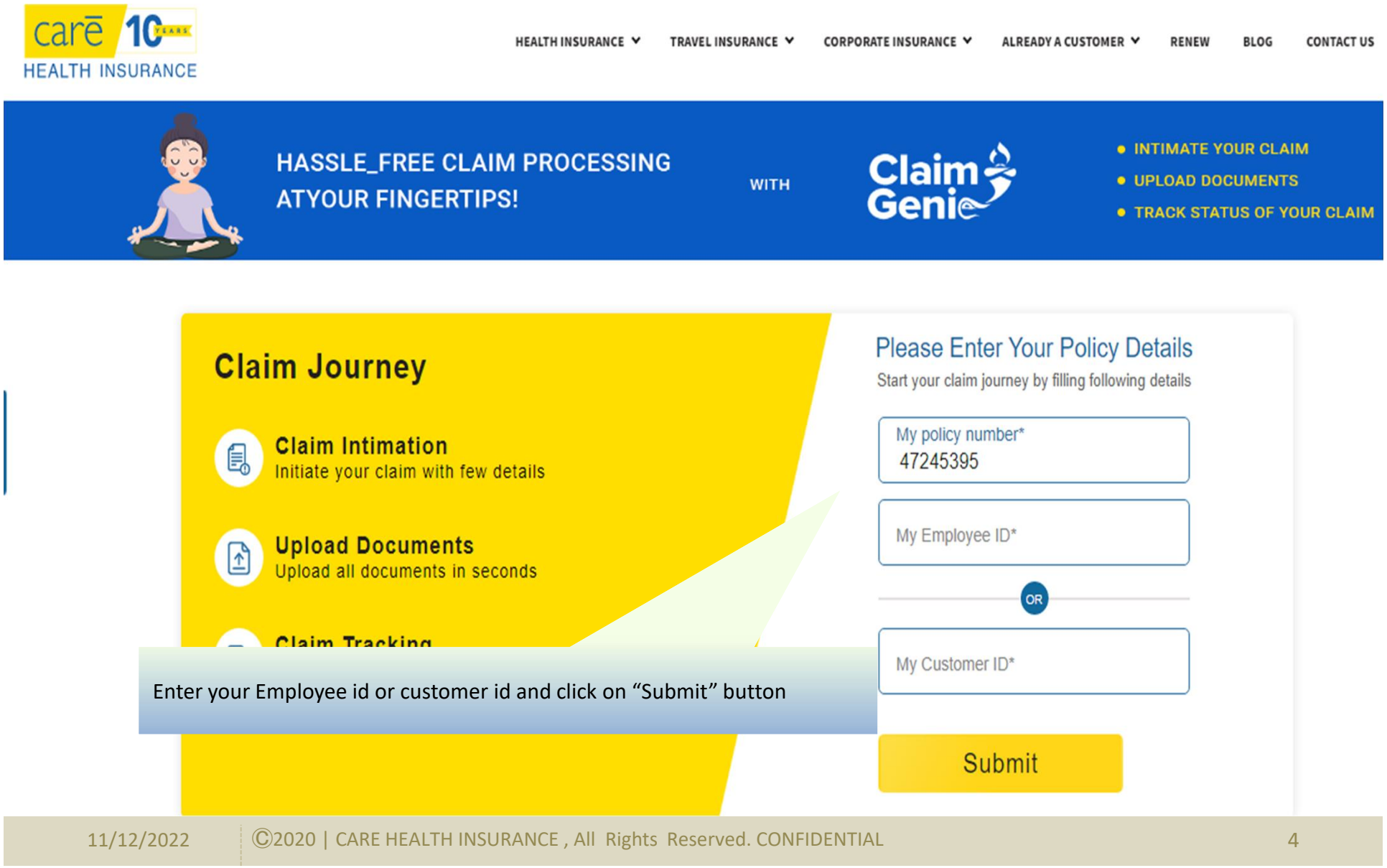
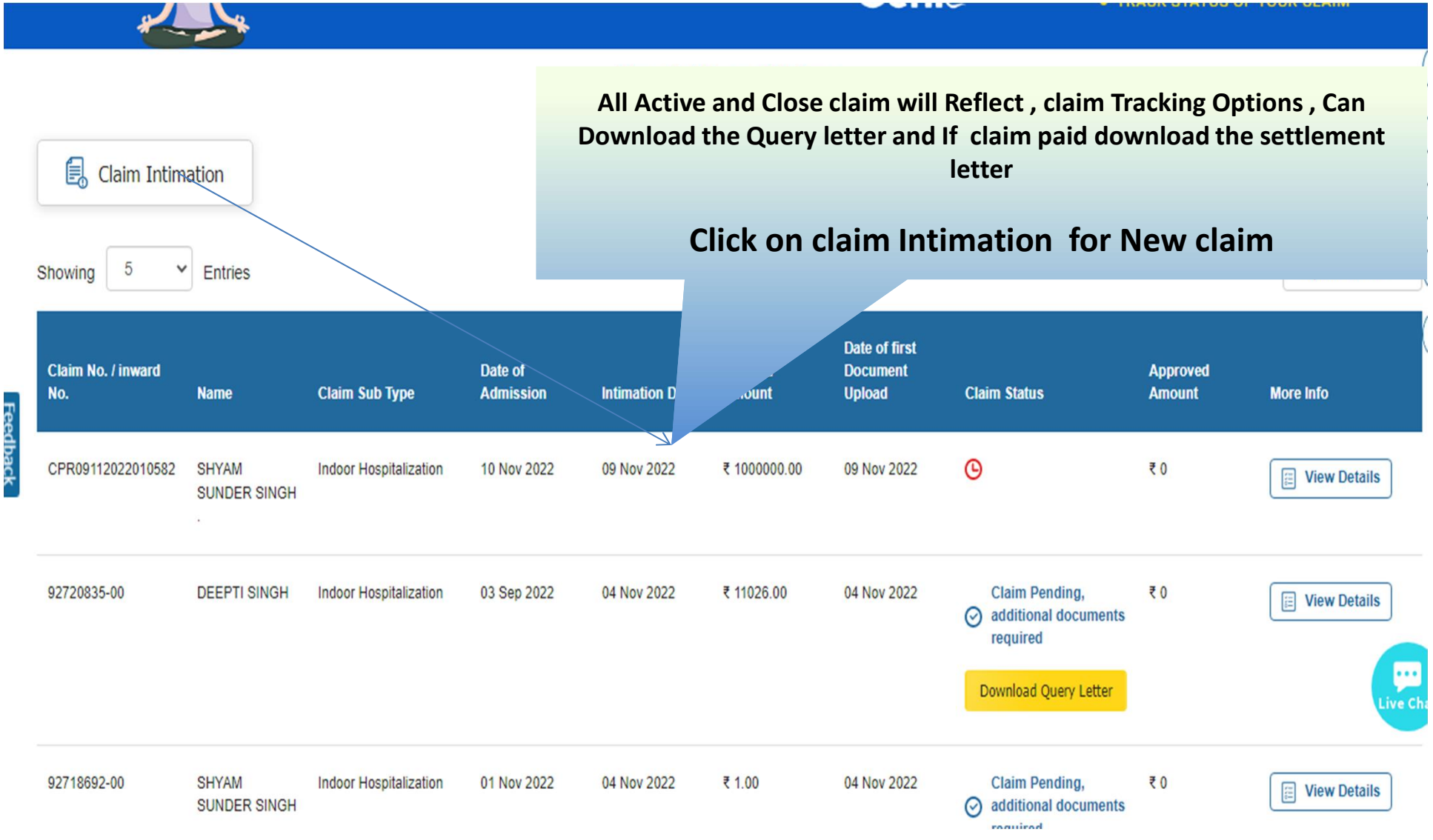
Online intimation Process :-

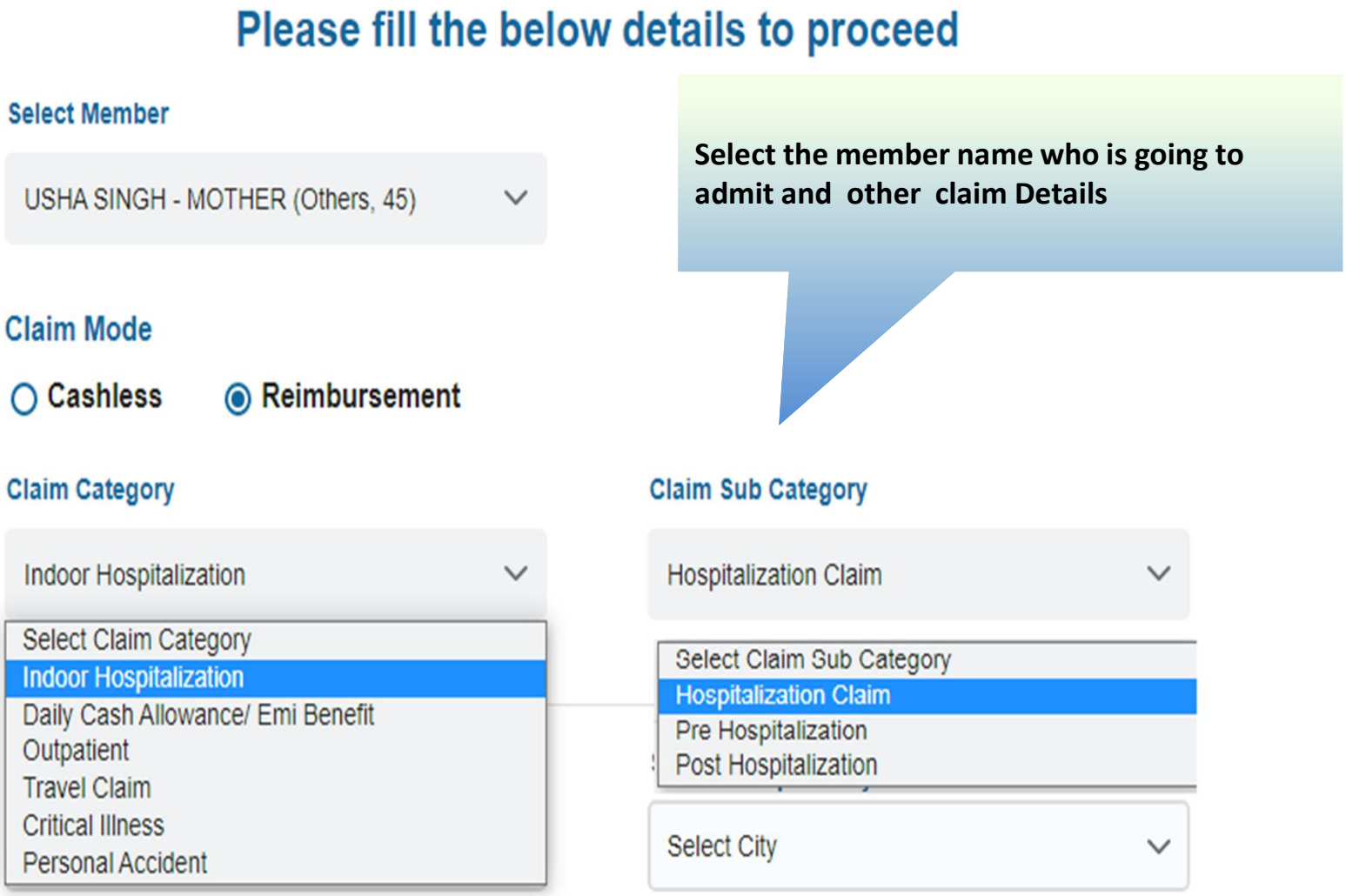
Click on https://www.careinsurance.com/rhicl/claim/login

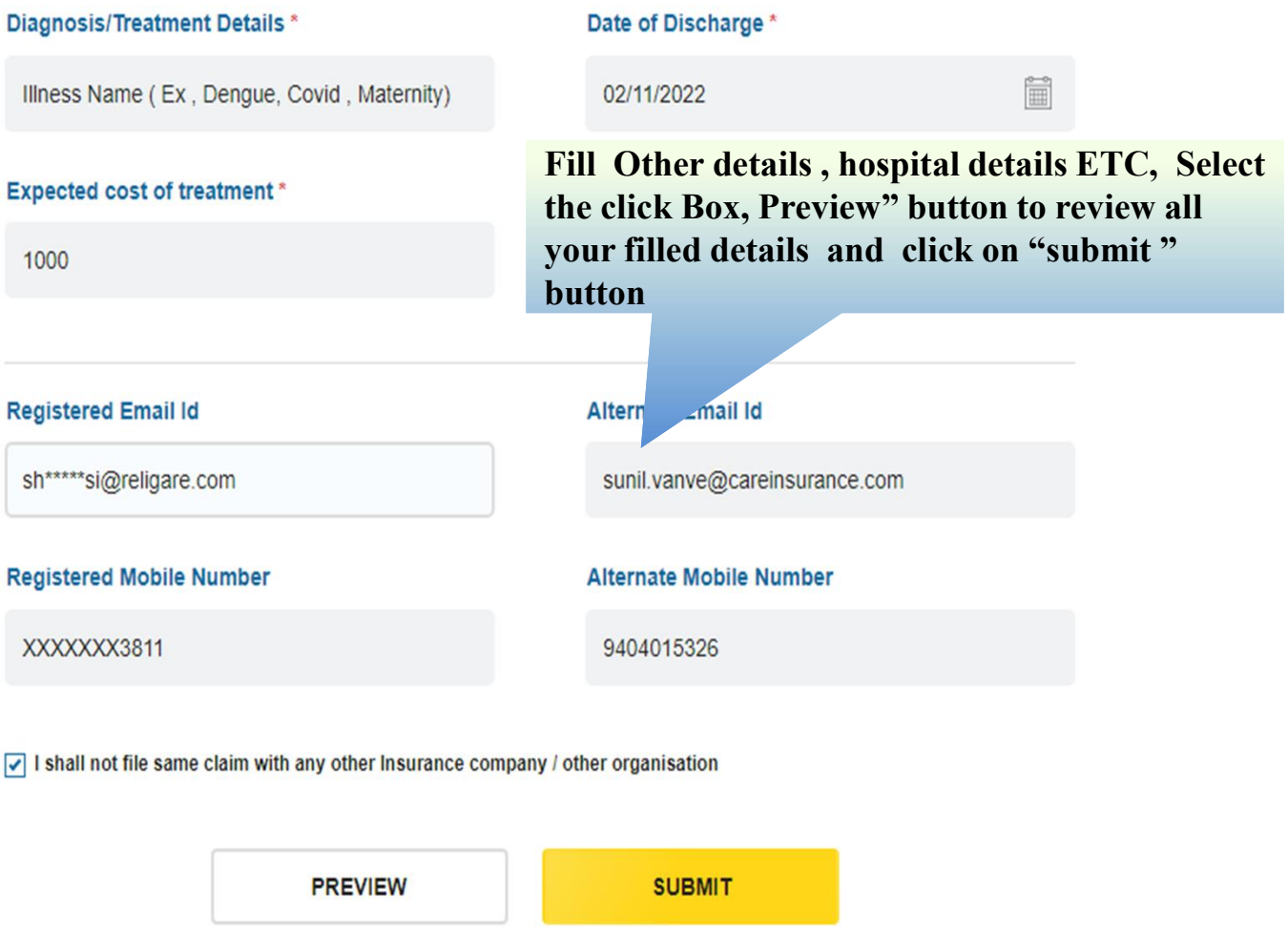


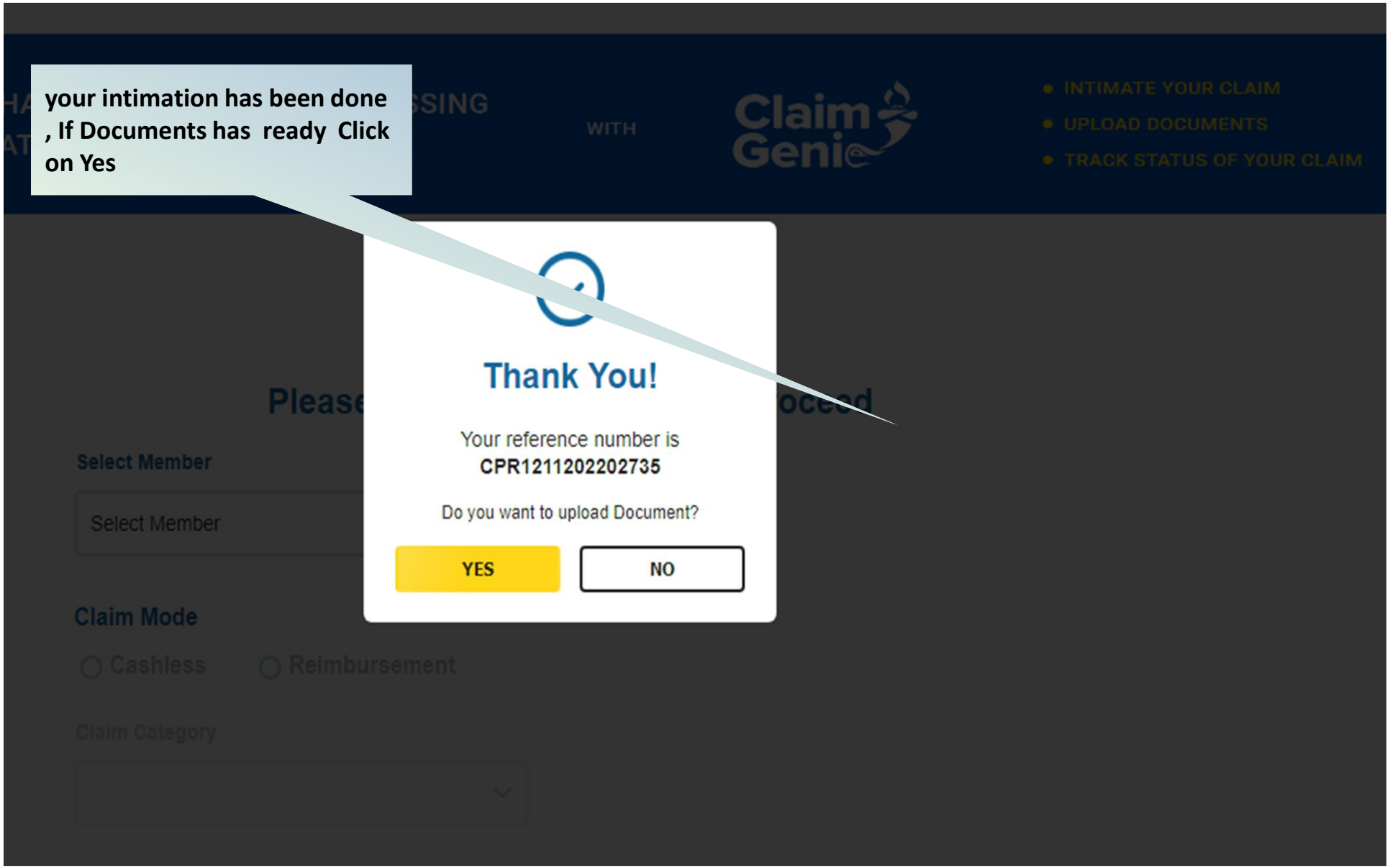


Enter your Employee id or customer id and click on “Submit” button








your intimation has been done , If Documents has ready Click on Yes
WITH
Claim Genie
INTIMATE YOUR CLAIM
UPLOAD DOCUMENTS
TRACK STATUS OF YOUR CLAIM
Thank You!
Your reference number is
CPR1211202202735
Do you want to upload Document?
YES
NO
Select Member
Select Member
Claim Mode
Cashless
Reimbursement
Claim Category

Welcome to Care Health Insurance!

Dear Preeti Chandra Vibhuti

Your Intimation Number: CPR31082020246385

Please click the link given below to upload your document.

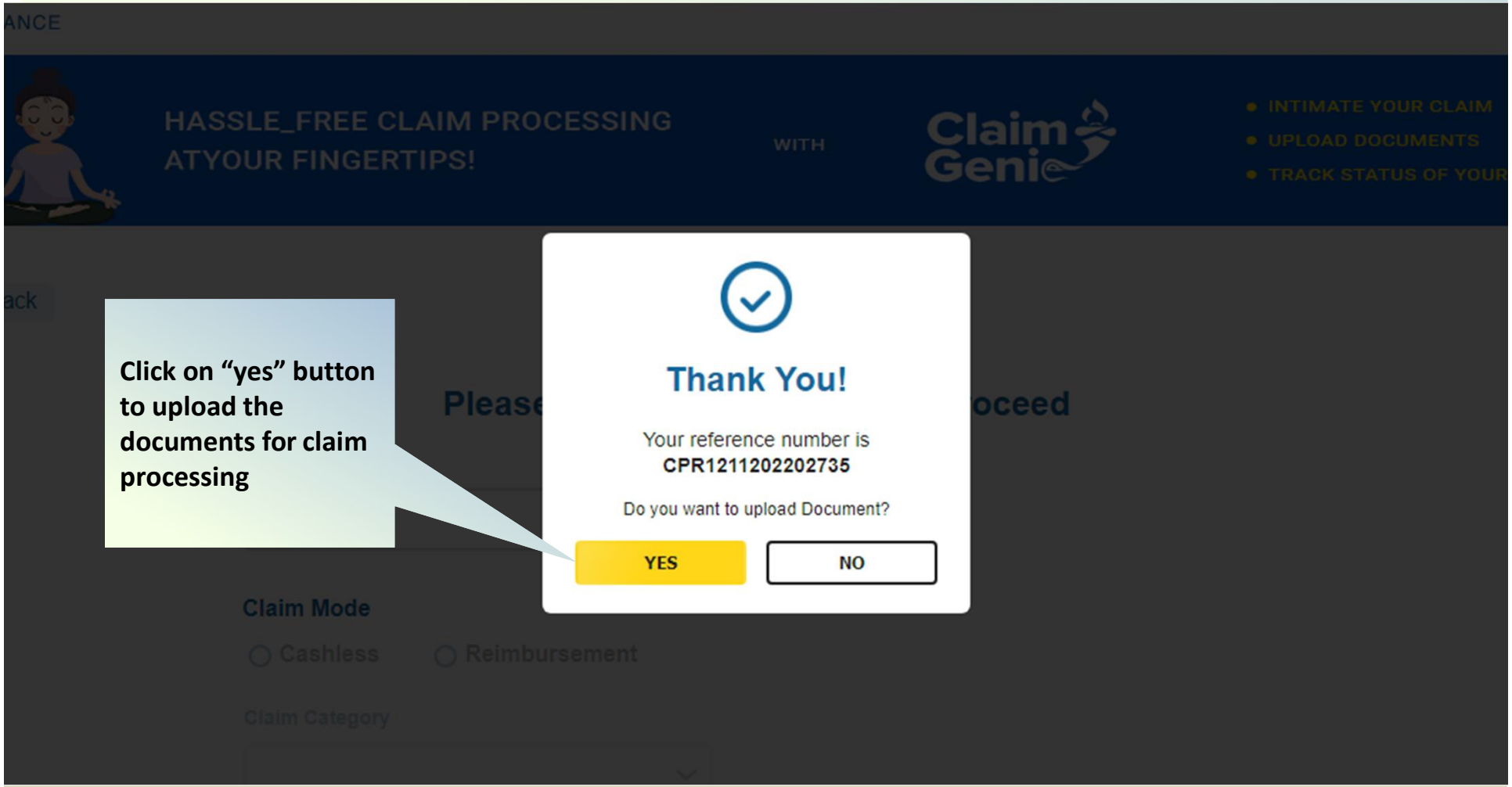
https://careuat.careinsurance.com/rhicl/claim/upload-documets/index?inwardNo=Q1BSMzEwODIwMjAyNDYzODU=&policyNumber=MTAzODcxNjQ=&custId=NTExNDk0NTk=&type=d&Claimcategory=MQ==

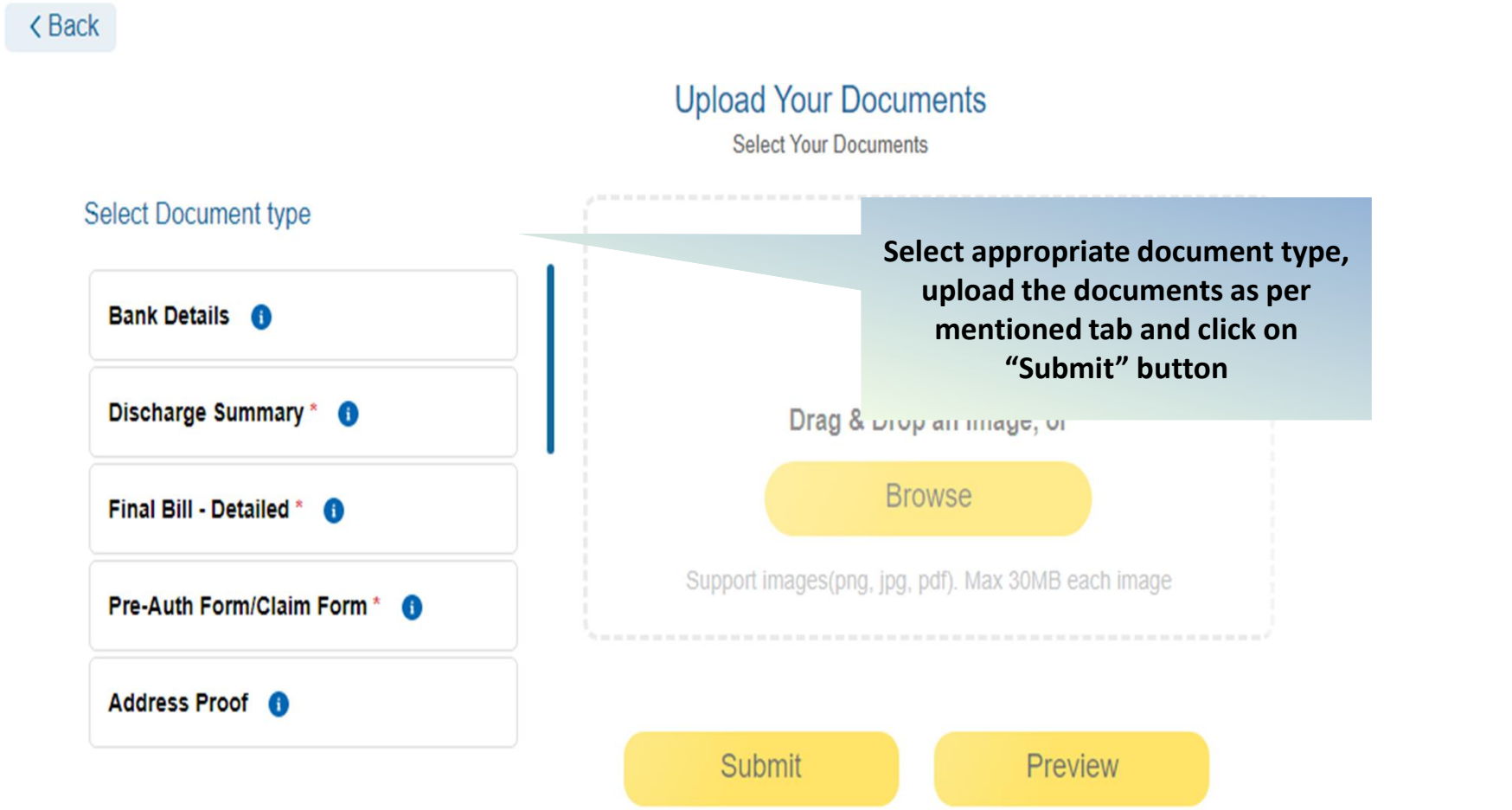
In case of any query, at any juncture, please feel free to mail us at claims@careinsurance.com or call us at our 24 hour toll-free helpline -**1800-102-4488.**

Once again, we thank you for this opportunity to serve you, and wish you and your loved ones good health always!

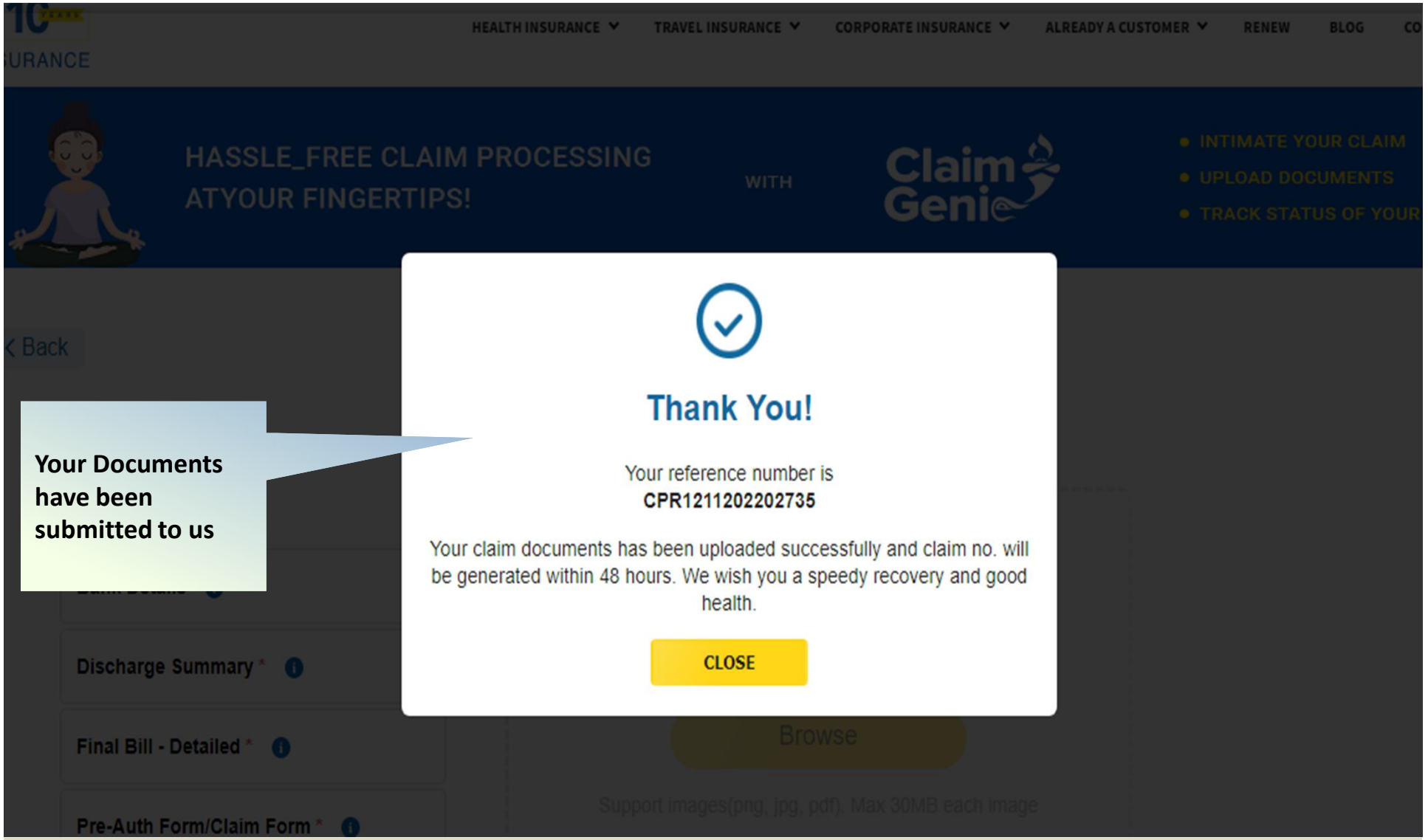
Team Care Health Insurance

Process for online claim submission





Note: Please Upload Required Documents :Bank Details, Discharge Summary, Final Bill - Detailed, ID Proof, Pre-Auth Form/Claim Form



Benefit of online claim Intimation & online claim submission

- ✓ Intimation number would be triggered to customer’s mobile number on real-time basis.
- ✓ Shortest turn around time.
- ✓ Claim processing on the basis of uploaded documents.
- ✓ All the communication would be triggered via SMS and Mail.
- ✓ Option to upload query documents.
- ✓ Post uploading the complete documents, instant claim processing will start.
- ✓ Real time status is available online under claim tracking tab.

Important points

- Intimation number is mandatory generate before uploading the documents.
- Please select correct member name for intimation.
- Please scan your documents in below parts:-
  - Claim form.
  - Discharge summary.
  - Final bill.
  - Investigation reports.
  - Doctor consultation papers .
  - Sticker/Invoice- For Implant.
  - Others if any.
- Please scan documents properly and clear.

Some Important Links/Numbers

- **Toll free No - 1800-102-4488**
- **Mail id for Reimbursement claim intimation** - Claims@careinsurance.com
- **Claim Genie** - https://www.careinsurance.com/rhicl/claim/login
- **Non Proffered and Preferred hospital list** -

  https://www.careinsurance.com/non-preferred-hospital-list.html
- **Network /cashless Hospital Link** :-https://www.careinsurance.com/health-plan-network-hospitals.html

Thank You